# **Feature Name Browse Resort Service**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

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| **Use Case ID:** | 3.2.47 | | | |
| **Use Case Name:** | Browse Resort Service | | | |
| **Created By:** | Jared Greenfield | | **Last Updated By:** | Gunardi Saputra |
| **Date Created:** | 2018-11-04 | | **Last Revision Date:** | 2018-11-04 |
| **Actors:** | | Primary Actor: Customer, Worker | | |
| **Description:** | | Allows the Actor to view services the resort offers. | | |
| **Trigger:** | | The Actor selects the “view services” button. | | |
| **Preconditions:** | | 1. The Assumptions are true. | | |
| **Postconditions:** | | 1. No data has been changed. | | |
| **Normal Flow:** | | 1. The Actor selects the “view services” button.  2. The program displays a list of services that the resort offers for the actor to browse. | | |
| **Alternative Flows:** | | 2a. If in step 2 there are no records to display.  b. A message is displayed saying that there are no records to view. | | |
| **Exceptions:** | | 1a. If “view service” button does not load well or to long, it will pop up an error message.  2a. If in step 2 there are no records to display.  b. A message is displayed saying that there are no records to view. | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | 50 - 100 per day | | |
| **Special Requirements:** | | Do we need to ask customer contact information such as phone number or email address to get news of available service? | | |
| **Assumptions:** | | 1. User is logged in. User has permissions.  2. User knows English. | | |
| **Notes and Issues:** | | Is it necessary for user to login to browse resort service? | | |